



LIP INK® UK LTD, Sea View
Dundonnell, Ross-shire IV23 2QZ

CUSTOMER PRODUCT RETURN FORM

***FIRST – you must obtain a Return Merchandise Number**

Tel: 01854 333833 or email: returns@lip-ink.co.uk

Please be sure to print legibly!

YOUR FULL NAME:

LIP INK UK ORDER NUMBER: **W**

LIP INK RETURNS NUMBER: **RM**

HOW YOU PAID: PayPal/Credit Card/Cheque

DAYTIME PHONE:

PRODUCT RETURNED:

REASON FOR RETURN: Replacement/Refund

CUSTOMER SIGNATURE:

DATE OF ORDER:

DATE OF POSTING:

1. Send this completed form with your Lip Ink goods to the above address.
2. Postage will be at least **66p for up to 4 vials (96p for more)** please ensure tops are secure and place in **A SUITABLE SEALED POLYTHENE BAG** inside a jiffy bag preferably. If there is a leak, you could be held responsible.
3. A full refund will only be given where the goods are returned with their seal unbroken within 10 days of you receiving them – less the applicable postage. Partial refunds may be given within 21 days when vials are returned with the seals broken.
4. A refund would normally be paid back by whichever method you made the original purchase, within a few days of receipt of the returned goods.